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Alexandria, VA 22313-1450

FROM: Jodi L. Hartman

OUR REF: 60027.0238US01  
TELEPHONE: 404.954.5042

Total pages, including cover letter: 16

PTO FAX NUMBER 1-703-872-9306

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Title of Document Transmitted:  
Applicant: Nguyen et al.  
Serial No.: 10/028,958  
Filed: December 19, 2001  
Group Art Unit: 2642  
Our Ref. No.: 60027.0238US01  
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Receipt is hereby acknowledged for the following in the U.S. Patent and Trademark Office:

In re Application of: Nguyen et al.

For: Conference Call Setup Automation

Docket No.: 60027.0138US01/BS01261

Filed: December 19, 2001

Serial No.: 10/038,958

Date Mailed: January 7, 2004

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Applicant:	Nguyen et al.	Examiner:	Knowlin, T.
Serial No.:	10/028,958	Group Art Unit:	2642
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Title:	Conference Call Setup Automation		

**CERTIFICATE UNDER 37 CFR 1.8:**

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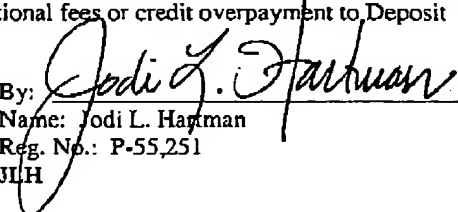
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